

# **THE ROLE OF INCENTIVES, INFORMATION AND THE PRIVATE SECTOR IN THE DELIVERY OF PUBLIC SERVICES**

**ECARES, Université Libre de Bruxelles (ULB)**

**10th and 11th December 2009**

**Sponsored by**

European Commission through its Marie Curie Programme  
ARC Program "Actions de Recherche Concertées", Communauté Française de Belgique  
Bernard Van Ommeslaghe Chair

Co-organised by the Centre for Economic Policy Research (CEPR) and ECARES, (ULB)

## **LOCAL INFORMATION**

### **Venue**

**ECARES**  
44 Avenue Jeanne  
Brussels 1050  
BELGIUM

**Tel:** +32 (0) 2 650 30 75  
**Fax:** +32 (0) 2 650 44 75  
**Website:** <http://www.ecares.org/index.php>

The meeting will be held in the "Salle Baugniet" Room, Located on the ground floor

### **Audio Visual Equipment**

A data projector, whiteboard and a laptop computer will be available in the meeting room.

### **Accommodation**

For those requiring accommodation, rooms have been reserved at the following hotel in Brussels:

#### **Hotel Izan Avenue Louise \*\*\*\***

Rue Blanche 4  
B-1000 Brussels

**Tel:** +32 (0)2. 535.95.00  
**Fax:** +32 (0)2. 535.96.00

[http://www.hotelizanavenuelouise.com/bruxelleshotel/fra/index\\_fra.html](http://www.hotelizanavenuelouise.com/bruxelleshotel/fra/index_fra.html)

The organizers will pay up to 2 nights' accommodation for participants who have been offered funding. Participants are reminded however, that incidental expenses such as the mini-bar, laundry, telephone, or any other service offered by the hotel, will not be covered and should be paid for on departure. All major credit cards are accepted. Those participants covering their own accommodation costs should settle their hotel bill upon departure.

The hotel rate for one night is:  
Single room: 92 Euro (buffet breakfast included)

Double room: 125 Euro (buffet breakfast included)

Public parking is available at the hotel from 14€ per day.

## **Meals**

Breakfast should be taken at the hotel.

Lunch and refreshments will be provided at the conference venue.

Dinner arrangements will be forwarded to the participants in due course.

Special dietary requests can be accommodated if indicated in advance.

## **Directions**

⇒ The nearest airport to the conference venue is **Brussels International Airport**.

Timetable information for the **Airport City Express** is available at the following website <http://www.b-rail.be/main/E/index.php> - enter Zaventem Airport as the departure or destination station. A map of the metro can be found at the end of this document.

A **taxi** ride from the Airport to the hotel takes about 35 Min, and costs about €40.

⇒ Participants travelling by Eurostar or Thalys will arrive at **Bruxelles Midi** (Brussel Zuid).

⇒ The following map indicates the walking directions from the Hotel to the conference venue:  
[http://maps.google.co.uk/maps?f=d&source=s\\_d&saddr=Rue+Blanche+4,+1000+Bruxelles,+Belgium+\(Sercotel+Izan+Avenue+Louise\)&daddr=44+Avenue+Jeanne&geocode=FVydBwMdnYVCACEJ4lv7HO0aFykjMFO0i8TDRzEsmmEnMO-JNw%3BFWpdBwMdd9NCACI\\_KYJi3cTDRzFq8K3ilsfo8w&hl=en&mra=cc&dirflg=w&sl=50.82247,4.369415&sspn=0.039311,0.077162&ie=UTF8&ll=50.826162,4.365005&spn=0.039307,0.077162&z=14](http://maps.google.co.uk/maps?f=d&source=s_d&saddr=Rue+Blanche+4,+1000+Bruxelles,+Belgium+(Sercotel+Izan+Avenue+Louise)&daddr=44+Avenue+Jeanne&geocode=FVydBwMdnYVCACEJ4lv7HO0aFykjMFO0i8TDRzEsmmEnMO-JNw%3BFWpdBwMdd9NCACI_KYJi3cTDRzFq8K3ilsfo8w&hl=en&mra=cc&dirflg=w&sl=50.82247,4.369415&sspn=0.039311,0.077162&ie=UTF8&ll=50.826162,4.365005&spn=0.039307,0.077162&z=14)

*For detailed directions from the airport or station to the conference venue and hotel, please refer to pages 4-8 of this document.*

## **Local Contact**

**Nancy De Munck**  
**ECARES**

50 Avenue Roosevelt cp114  
Brussels  
Belgium  
1050

**Tel:** +32 2 650 30 75  
**Fax:** +32 (0) 2 650 44 75  
**Website:** +32 2 650 30 75

## **Useful Web Links**

For further information about...

-Public transport in Brussels, please visit [www.stib.be](http://www.stib.be)

-Belgian railway system, please visit <http://www.b-rail.be/main/index.html>

-For flight information you can visit: <http://www.brusselsairport.be/en/>



# INSTRUCTIONS IF YOU ARE STAYING AT HOTEL IZAN

## FOLLOW THESE INSTRUCTIONS IF YOU COME BY PLANE

### Brussels Airport to Hotel Izan

By train, Brussels Airport is less than twenty minutes from the city centre. From 06:00 till nearly midnight, the Airport City Express links the airport with Bruxelles Midi, Central and Nord four times an hour. A one-way ticket costs approx **3.00 €**. The train station is located in the basement (level -1) of the terminal building itself.

Get off at **Bruxelles-Midi**.

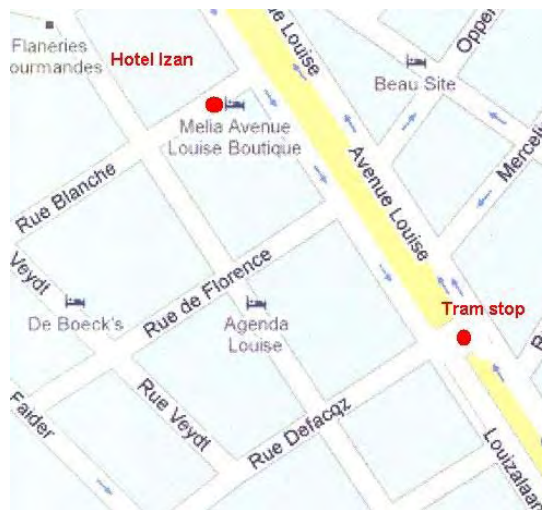
Take metro **Line 2** (Orange) direction Simonis (Elisabeth) or alternatively, **Line 6** (Blue) Direction Simonis (Elisabeth) and get off at “Louise”. (you have to buy another ticket : **2.00 €**)



There take tram 94 (Herrmann-Debroux) (*use the same ticket*) and get off at “Defacqz”.



The hotel is located in the Rue Blanche, 5 minutes walk (two streets just before the tram stop).



## Brussels Airport to ECARES

The nearest airport is Brussels National Airport. By train, Brussels Airport is less than twenty minutes from the city centre. From 06:00 till nearly midnight, the Airport City Express links the airport with Bruxelles Midi, Central and Nord four times an hour. A one-way ticket costs approx. **3.00 €**. The train station is located in the basement (level -1) of the terminal building itself. Get off at **Bruxelles-Central**.

Take the bus 71 (you have to buy another ticket : **2.00 €**) (direction DELTA) and get off at “Jeanne”.



ECARES is located Avenue Jeanne, number 44, two minutes walk. (the street is 10 meters down on your right)



## FOLLOW THESE INSTRUCTIONS IF YOU COME BY TRAIN

### Bruxelles Midi – ECARES

Bruxelles-Midi is the station where the Eurostar and the Thalys trains arrive. At Bruxelles-Midi, take metro **Line 2** (Orange) direction Simonis (Elisabeth) or alternatively, **Line 6** (Blue) Direction Simonis (Elisabeth) and get off at “Louise”.

One ticket costs **2.00 €**



There take tram 94 (Herrmann-Debroux) (*use the same ticket*) and get off at “Jeanne”.



ECARES is located Avenue Jeanne, number 44, two minutes walk. (the street is 10 meters down on your right).



### Bruxelles Midi – Hotel Izan

Bruxelles-Midi is the station where the Eurostar and the Thalys trains arrive. At Bruxelles-Midi, take metro **Line 2** (Orange) direction Simonis (Elisabeth) or alternatively, **Line 6** (Blue) Direction Simonis (Elisabeth) and get off at “Louise”.

One ticket costs **2.00 €**



There take tram 94 (Herrmann-Debroux) (*use the same ticket*) and get off at “Defacqz”.



The hotel is located in the Rue Blanche, 5 minutes walk (two streets just before the tram stop).



### Hotel Izan to ECARES

Take tram 94 (Herrmann-Debroux) at “Defacqz” and get off at “Jeanne”. One ticket costs **2.00 €**



ECARES is located Avenue Jeanne, number 44, two minutes walk. (the street is 10 meters down on your right)



Should you have any question at your arrival, do not hesitate to contact Claude ADAN at 02.650.38.38 / 30.75 / 41.38.

<p>Hôtel Izan Rue Blanche 4 1050 Bruxelles Tel : 02.535.95.00 Fax : 02.536.96.00</p>	<p>ECARES Avenue Jeanne, 44 – 11th floor 1050 Bruxelles Tel : 02.650.38.38 / 30.75 / 41.38 Fax : 02.650.40.12</p>
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